

You are invited to try **linkAssist**

linkAssist is being officially launched throughout all of Victoria after successful live trials in the NDIS Barwon Region.

As the only known online noticeboard specifically designed and built for the disability community, linkAssist has been receiving accolades from community groups, councils, government, the National Disability Insurance Agency and users.

As we prepare to launch linkAssist state-wide, lifeAssist clients have the opportunity to create notices of their own now and be among the first linkAssist clients outside the Barwon Region.

linkAssist is available across all of Victoria. Visit: www.linkassist.net.au to get started.

(continued page 5...)

“ (linkAssist) is a fantastic initiative to promote and encourage community connections. ”

– Ian Maynard, Deputy CEO - Operations, National Disability Insurance Agency



Above: Simone Stevens, with human statues Andrew J. Liu and Jemma Lowther, helps launch linkAssist.

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Connect with us:



from the **Acting Chief Executive's desk**

Welcome to the first edition of **The Bugle for 2016**.

The coming year will be one of significant change for lifeAssist as we move into new eras for Positive Ageing, Disability Solutions and Carer Wellbeing.



Above: Acting Chief Executive, Emmanuel Gauci

These sector reforms are ones for which lifeAssist has been preparing for some years.

Positive Ageing: Consumer Directed Care, or CDC, is now part and parcel in how Homecare Packages are delivered. All of our Homecare Package clients have been transitioned across to the CDC model.

We are continuing to encourage feedback from these clients to help us continually improve our services.

Disability Solutions: The National Disability Insurance Scheme timeframe for rollout has now been announced, which will impact people with disability and carers of people with disability.

The first NDIS site in metropolitan Melbourne will be the North-Eastern region and will come into effect in July of this year. For Melbourne's Eastern Region, the NDIS rollout date will be November 2017.

Carer Wellbeing: Many of the changes to Ageing and Disability will also impact Carer Wellbeing, such as with Carers being included within a participant's NDIS planning.

We are pleased to be able to advise that the government has confirmed that funding has been extended for our Young Carers program.

lifeAssist has been active in the NDIS trial site of Barwon for almost 18 months. This has provided us with incredible insight as to the best way to support clients with NDIS packages, including Plan my Future workshops to help people prepare for NDIS planning meetings.

We are also extending our work into Clinical Services (page three) and empowering the disability community via the linkAssist noticeboard (page one and five).

Our Client Committee will be holding a series of forums for clients this year which the committee hopes will help keep clients abreast of the coming changes.

The first of these will be on Ageing and will be held on April 27 at our Head Office. You can find more details on this forum on page seven.

Speaking of the Client Committee, we will shortly be calling for clients to express interest in joining our Client Committee for two years, commencing July this year.

If you think you would like to join the committee and help shape the way lifeAssist provides services, watch for further details next month.

At lifeAssist we see these changes as being exciting opportunities for our clients. Our entire organisation has been working toward these changes for many years to ensure that the impact felt is entirely positive.

– Emmanuel Gauci

Acting Chief Executive, UnitingCare lifeAssist

lifeAssist launches new clinical services

IN FEBRUARY, Disability Solutions at UnitingCare lifeAssist began work with the National Disability Insurance Agency to deliver specialist services.

We are very excited about the opportunity to serve participants of the National Disability Insurance



Scheme (NDIS) who might benefit from services based on a therapeutic framework.

This program is being managed by our new Manager of Clinical Services, Bec Hogeia.

Bec has worked in various roles serving people with disability since undertaking disability studies over ten years ago. She is passionate about the importance of valuing people with lived experience as expert citizens and promoting reflective practice.

As a Community Psychologist, her focus is centred on social justice and the multiple contexts within which people live.

Keep your eye out for more updates as we continue to develop this new and exciting service.

Information gateway for carers launched

EVERY DAY in Australia, millions of people provide care to a family member, loved one, friend or neighbour who needs help to go about their everyday lives.

In December 2015 the Australian Government launched Carer Gateway.

Carer Gateway provides information about services and support available for people who care for someone with a disability, chronic illness, dementia, mental illness or frailty due to age.

Carers can call Carer Gateway direct on 1800 422 737, Monday to Friday between 8am and 6pm, to speak to a member of the helpful, professional, Australian-based team who can help with information and provide links to local services.

Carers can also access information which can assist them in their caring role, such as practical tips on how to access financial and respite support. Visit the Carer Gateway website to find out more.

The Carer Gateway website has an interactive service finder to help carers locate their nearest support services.

The introduction of the Carer Gateway does not affect how carers access current support services, including those through lifeAssist. Carers who are already accessing supports and services can continue to directly contact services through existing arrangements.



See the new Carer Gateway website: www.carergateway.gov.au

lifeAssist offers Lumen – helping older people and their families at home

Lumen is designed to offer independence for seniors living at home and peace of mind for carers.

Lumen is a simplified communications tool to help manage everyday life and keep in touch with family and friends. It integrates with other technology to help support your wellbeing and independence while you remain in your home. Lumen Home comprises of a Carer's App (managed via a smart phone) for family or friends and a remotely managed Lumen screen in the home of the Senior.

How does Lumen Home assist me in the home?

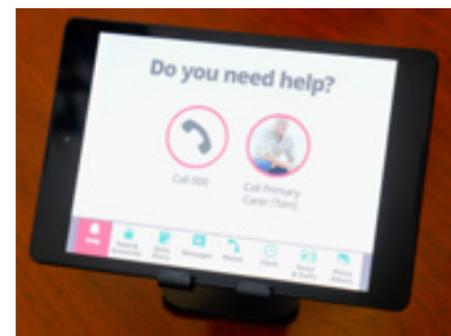
Lumen supports you and your family so you can stay in your own home for longer.

The Lumen screen is easy to use and is fully installed for you.

Simple features include one touch dialling to phone carers and family, medication reminders, appointments, a single in-box for checking phone and text messages, weather and a photo album which the family can update any time.

Lumen has a one touch emergency button that immediately alerts your carers if you need help. This way, they are the first to know if something goes wrong, and can respond quickly.

If you wish, it also connects to a fire and gas alarm that will alert the person in their home and the carer group .



How does Lumen help my carers?

The Lumen Carer's App for the Senior's carers (typically family or friends) works with the Lumen screen so it can be externally controlled and managed by smart phones. There is no need for the senior to manage the technology.

From the Carers App, you can share text messages, photos galleries and make the person at home feel connected. You can also manage important reminders for medication, appointments and family events.

lifeAssist clients can trial Lumen Home

Who can be involved?

+ Seniors: 65-90 years old, living in their own home and live within 40km from the CBD. Must have an internet connection or be willing to connect.

+ Carers: Can be one (to a maximum five), family members must live externally, be 30-55 years of age, and use an iPhone less than two years old.

Dates: Now – Mid 2016 (12 weeks)

Cost: The cost is heavily subsidized with the first customers

What does the first trial involve? The trial involves using the Lumen device in your home, and offering your thoughts and feedback.

How do I get involved? If you would like to help us test this product, or if you would like to know more please contact us.

- call your lifeAssist consultant: (03) 9239 2500
- or email: info@lifeassist.org.au

 To learn more about Lumen Home, visit: www.lumenhealth.org

linkAssist – it is simple to use

(... continued from page 1) linkAssist is free and easy to use. Your personal details will never be shared by linkAssist. Users should only share personal details with people they know and trust.

linkAssist protects the identity of users. When you respond to a notice, your email is sent via linkAssist. This means that you can respond to a notice without people knowing your email address.

You don't need an account to browse notices. See below on how to create a notice in three steps.

Notices are sorted by categories. There are six notice categories to pick from:

- Accommodation – Wanted and Available
- Travel and Transport – Wanted and Available
- Training and Work – Wanted and Available
- Community – Community Groups, Events and Peer-to-peer support
- Buy and Sell – Items for sale, Items wanted
- Does anyone know? – Information or advice from other linkAssist users

Create a notice on linkAssist in three simple steps...



1. Log In or Sign Up

Use your email address and linkAssist password to log in. If you haven't already registered as a user, it is free to sign up.



2. Create your Notice

Follow the prompts, fill in the spaces, upload your photo and when your notice looks great submit it for approval.



3. Submit for Approval

To not waste your time reading spam, notices are approved by linkAssist before they go on the site.



To see what everyone is talking about, visit: www.linkassist.net.au

Clients Voices – real people, real stories

TELLING your story to other people is a powerful act. For some people, simply knowing that someone else is going through the same troubles brings immense relief and comfort.

Over the past few months, lifeAssist clients have told their stories to camera. This project is called "Client Voices".

We have uploaded these stories on to our new YouTube channel, ready for others to watch.

For many of those participating in the Client Voices project, their motivation to tell their stories was to help others in similar situations – to inspire, inform and assist.

Be sure to visit our YouTube channel today.



Visit our YouTube Channel and watch the Client Voices stories today.

<https://www.youtube.com/c/UnitingCarelifeAssistGlenWaverley>



Above: (left to right) Victoria, Chris and Kathleen tell their stories as part of the Client Voices video project.

Quick headlines

lifeAssist – station sponsor of 95.7 FM Golden Days Radio...

UnitingCare lifeAssist is now a station sponsor of 95.7 FM, Golden Days Radio. This station is for people who love radio how it was in the 1930s to 1960s, playing songs from those times. Golden Days Radio broadcasts 24 hours per day 7 days per week – tune in today!

Our Geelong office has moved... to 272 Torquay Rd (Corner of Reserve Rd and Torquay Rd) Grovedale, 3216 VIC, on the site of the Grovedale Uniting Church. As most of our clients (and our consultants) prefer to meet with us in their homes, we have found the office in Myers Street underused. Our contact details remain the same, 1300-ASSIST or (03) 9239-2500, email: ndis@lifeassist.org.au

Easter office hours... our head office will be closed on Good Friday (March 25) and Easter Monday (March 28). Our after hours service can assist existing clients during these days. Call 1300 ASSIST (1300 277 478) to access the after hours service.



Plan My Future Workshops... This FREE practical information session will help you plan your future with the National Disability Insurance Scheme (NDIS). This session is open to people with disability, their families and their carers. If you are interested in attending a future workshop, email: susan.konstantas@lifeassist.org.au

Left: lifeAssist Consultants Benal (left) and Susan (right) prepare for the next Plan My Future Workshop.

Have you seen us on social media...? Stay in touch with the latest by liking us on Facebook and following us on Twitter. Connecting with us on social media is a great way to keep up to date with all the latest news, events, programs and more.

[facebook.com/UCLifeAssist](https://www.facebook.com/UCLifeAssist) twitter.com/UCLifeAssist

Are you part of a community group...? If you represent a Community Group, Service Club, Support Group or other organisation, you can book a FREE presentation to your members about "how to live a better life at home for longer". For details, email the new mylifeAssist Community Liaison: vicky.triantaflaros@lifeassist.org.au, or call on 0419 584 731

Carers are invited... Pathways for Carers is a free event offering carers of people with a disability or a mental health issue time to share walks in Maroondah & Yarra Ranges. Connect with other carers, the community, and with services and supports to help in your caring role. Join us on our next walk!

Maroondah Walk

Start location: Meet at Torrente Cafe, 389 Maroondah Hwy Ringwood

Time and date: Every second Tuesday of the month commencing 9.30am

Yarra Ranges Walk

Start location: Meet at Mount Evelyn Community House, 50 Wray Cres, Mount Evelyn

Time and date: Every first Thursday of the month commencing 9.30am

[Connect: facebook.com/pathwaysforcarers](https://www.facebook.com/pathwaysforcarers) [More info: www.lifeassist.org.au/pathways-for-carers](http://www.lifeassist.org.au/pathways-for-carers)

Upcoming Events

Melbourne Autism Expo 2016



LifeAssist is proud to be a gold sponsor of the Melbourne Autism Expo.

The Melbourne Autism Expo 2016 (MAE 2016) is for anyone who is touched by Autism Spectrum Disorder (ASD). It provides an opportunity for children, families and adults to access useful, practical (and sometimes unusual!) information, products and services related to ASD.

When? 10am - 5pm Saturday April 30, 2016
Where? Karralyka Centre, Mines Road, Ringwood East VIC 3135
Cost? Tickets can be purchased online before the event, or on the day. Discounted early bird tickets are available online until March 31. Children under the age of 16 enter for free. Concession tickets available.

[Visit the Melbourne Autism Expo website for more details: www.melbourneautismexpo.com.au](http://www.melbourneautismexpo.com.au)

Aged Care is changing... come learn more

Enjoy a free morning tea and lunch as we discuss the changes in Aged Care, including: how to access a Home Care package, how to select a provider, important aspects to consider and more. This forum is organised by our Client Committee, a group of lifeAssist clients dedicated to representing the needs of all people who receive services from us.

When? Wednesday 27 April, 2016
Time? 10.30am to 2.30pm
Where? Building 4, Brandon Office Park 530-540 Springvale Road, Glen Waverley
Cost? FREE / Bookings required / (03) 9239 2500 / info@lifeassist.org.au

[See more information about our upcoming events: www.lifeassist.org.au/events](http://www.lifeassist.org.au/events)

Enjoy a Better Life at Home for Longer

Join us for a free lunch and a forum to exchange ideas and views about the services available to you beyond Council support, how to navigate the aged care system and breaking down the barriers surrounding living at home longer.

When? Tuesday 15 March, 2016
Time? 11.00am to 1.00pm
Where? Building 4, Brandon Office Park 530-540 Springvale Road, Glen Waverley
Cost? FREE / Bookings required / (03) 9239 2500 / info@lifeassist.org.au

Marie's story: home is the place to be

by Rachel Sharp – Communications Coordinator, lifeAssist

MARIE is 93 years old and loves her independence despite a diagnosis of Alzheimer's. She lives in her own home, made possible because of mylifeAssist support.



Above: Marie enjoys a bushwalk at Wilson's Prom

I'm next to Joyce, Marie's mylifeAssist consultant, as she rings the doorbell.

Marie answers the door cheerfully – we're her visitors for the day.

When Marie's parents passed away, she inherited a portion of the land next to the family home. There she built her house over 30 years ago with her husband, the place she today calls home.

After Joyce catches up with Marie to hear how she is feeling, Marie wants to show me her garden.

We leave Joyce in the kitchen as she writes down Marie's new appointments in the calendar above the kitchen phone and the mepacs personal alarm.

Marie leads me around her beautiful garden, proudly showing off the two lemon trees and the lush jasmine bush, just starting to flower.

"This is the pomegranate tree we planted when I was a young girl, it is around 85 years old now."

"The pomegranate tree grew crooked because one of us children stepped on it after we planted it... of course we all blamed the other for wrecking it."

Over the fence, we can see the house Marie grew up in, built in the '20s. The extension is new, but the original stained glass windows are untouched.

When we're finished exploring her garden, we wander back inside. Joyce has finished preparing Marie's calendar for the month.

From shopping trips, to social outings, to Meals on Wheels, Joyce has scheduled all of Marie's dates in the calendar. Marie sees what is on every day, and crosses it out after it has happened. That way, nothing is forgotten.

Next, Joyce goes through the fridge, throwing away the items past their expiry date and helping Marie decide what to eat for lunch. They chat about the services mylifeAssist is coordinating, now scheduled on the calendar, making sure that Marie is happy.

The sky grows dark – a storm is coming in and rain is spitting down. Marie frets about her washing, so Joyce runs outside with her to make sure nothing gets soaked.

With the washing safe, Marie takes Joyce and I around her house, explaining the stories and rich family history tied to the things in her home.

There are the polished rocks her son gave her. The 100-year-old chifonier, from the estate of her husband's aunty. The framed pictures her children drew for her when they were in kindergarten, the paper yellow and the ink fading.

She shows us the paintings hanging over the stairs.

"My mother was a painter... she didn't take it up until she was retired, but she became quite good. My daughter did some beautiful paintings too."

Marie proudly talks about her two sons, looking forward to their visits. Since Marie's husband and daughter have passed away, her sons play a big role in her life and ensure she is happy in her own home, communicating with Joyce for updates on Marie's wellbeing.

It was her sons who first contacted mylifeAssist to find out how mylifeAssist could assist their mother. They liked how flexible the service is; able to work with other organisations and support services.

When it is time to go, Marie walks us out to the car and gives us both a kiss on the cheek. "I'll see you soon!" Marie says to Joyce, waving from the gate.

Some names have been changed for privacy reasons

Flipping fun on UnitingCare Pancake Day

HUNDREDS of groups across Victoria and Tasmania hosted events to raise money to support people in need on Pancake Day, or "Shrove Tuesday", 9 February.

Funds raised at UnitingCare Pancake Day events help UnitingCare provide practical support to disadvantaged Victorians and Tasmanians, including vulnerable children and adults, the frail aged, families in crisis and those with disabilities.

The Uniting Church Parish of Balkara hosted their biggest event for the year, the Traditional Pancake

Tea, raising over \$600 for lifeAssist's Realising a Dream fund.

Realising a Dream is a fund providing grants directly to clients to help fund one-off items and services which will help them realise a goal or dream. Thank you to the parish for raising these funds.

Please turn to the back page of this magazine to see information on how to give to the fund.

lifeAssist staff also hosted their annual staff Pancake Day morning tea.



Top left: lifeAssist staff cooking up a storm
Pictured: The Parish of Balkara enjoy pancakes

 See all the event pictures from our expos, pancake day and more: [facebook.com/UCLifeAssist](https://www.facebook.com/UCLifeAssist)

lifeAssist at 'Having A Say' Conference and 'Our Choice' Expo



Top: Enjoying a linkAssist Come and Try session.
Below: A Plan My Future workshop underway.

AT lifeAssist we were proud to be part of VALID's 2016 'Having A Say' conference in Geelong, one of the biggest conferences about advocacy and connecting for people with disability in Victoria.

We presented three sessions at the conference, as well as hosting a display at the 'Our Choice Expo'.

Sessions included a presentation on Circles of Support, assisting individuals and families build their own personal networks of support.

We hosted a Come and Try session for linkAssist, our online noticeboard for the disability community.

Lastly, we made a presentation on Plan My Future, a workshop designed to help people get ready for their NDIA planning session.

We look forward to attending the next 'Our Choice' Expo in Melbourne's Northern Suburbs in June.

lifeAssist Board member awarded OAM

LONG time member of the lifeAssist Board of Governance, Jillian Wells, was named in the 2016 Australia Day honors.

Jill was awarded the Medal of the Order of Australia (OAM) for services to medical research and community organisations. Jill's work includes:

- Founder, Cure MS Committee, since 1997, fundraising for multiple sclerosis research.
- In 2010, Ms Wells transferred the activities of the committee to Monash University, and the University developed the Cure MS Fellowship in Neurological Diseases.
- Member, Board of Governance, UnitingCare lifeAssist, since 2009 and Chair, Client, Strategy and Quality Sub-Committee, current.

Over the years, Jill has helped raise \$3 million to fund research into Multiple Sclerosis (MS), which has confined her to wheelchair. Jill's fundraising

activities came about when a group of other school mums started meeting regularly.

"The other mums did most of the hard work, I was just the one with MS," Jill told Leader Newspapers. "They would wheel me in, put me at the end of the table and I would direct."

UnitingCare lifeAssist Board Chairman, Michael Lanyon said: "Congratulations to Jill from all at Uniting Care lifeAssist for this award. Many of us are aware of how much work Jill does for the community, and the hard work that she does. We are all very proud of this recognition for all of the time Jill spends dedicated to helping others. Well done and well deserved!"



Above: Jill Wells

Respite: What is it and how do I access it?

CARERS can experience burnout from the tough demands of their caring role. Taking regular breaks is important for the health of the carer.

Respite gives you the chance to take a break from your caring role. The person you care for is looked after while you have the chance to pursue other activities, rest, get tasks done and more.

lifeAssist offers respite for families living in the eastern suburbs through the Commonwealth Respite and Carelink Centre (CRCC).

CRCC is a 24 hour, 7 day a week service for carers and their families. This program is supported by the Australian Government.



Above: Taking care of someone else means taking care for yourself.

Types of respite CRCC can offer:

In-home Respite: a care worker attends your home and looks after the person you care for.

Overnight Respite: the person you care for spends a night or a weekend cared for at a respite cottage.

Community Access: care workers take the person you care for out for a special outing in order to give you some time to yourself in the home.

Centre-based Day Respite: the person you care for may be able to attend an activity group one or more days a week.

Residential Respite: respite for an extended period where the person you care for has a short stay in specialist accommodation whilst you have a break.

CRCC can provide eligible carers with the Carer Recognition book which provides information on supports and services available to carers, savings on a range of services, dining, activities and more to help carers plan a break at a reduced cost.

Contact us for more information on how we can help you take a break from your caring role.

 Learn more about the support offered for carers: www.lifeassist.org.au/faqs-about-carers



Easter brings hope – in death is also life

A Pastoral Reflection by Siew Kim Lim (lifeAssist Pastoral Care)

"The story of Easter is of God's wonderful window of divine surprise." – Carl Knudsen

LATE last year, my son's favourite succulent plant was dying. He asked if I could do anything to save it, and I said "Of course!"

After considering my offer, he replied "Nah, I think I'll chuck it ... it is all rotten, Mum."

I have always said you cannot kill a succulent, and my son's succulents are no different. I managed to salvage three little parts that are still alive today.

These three parts reminded me of the three crosses symbolic of the Easter season – in death is also life.

Easter. What does the word mean to you? To many, it's hot cross buns, chocolate eggs, bunny rabbits and a very long weekend.

For the Christian community, Easter marks an anchor fundamental to our belief, a time of celebration, of victory as they proclaim Easter Sunday "He is risen, Jesus Christ is risen indeed!"

However this proclamation is only possible because of the events that precede Easter. We are told

Jesus Christ, the Son of God suffered immensely, was betrayed by those near to him, tortured, mocked, spat at, humiliated and then given the most tragic death sentence of crucifixion.

Why would anyone do that? So we might live! "He himself bore our sins in his body on the cross, so that we might die to sins and live for righteousness; by his wounds you have been healed." 1 Peter 2:24.

As Good Friday marks the darkest of times, of life, of endings, Christ's death; Easter turned everything around with the gift of life, of hope, of newness, of unsuspected and unexpected grace of our sins forgiven, resurrection and restoration.

The reminder that we can make this claim amidst the volatility of life is amazing. Christ has overcome suffering and death, so shall we.

Let us approach Easter with humility, expectation, renewal, hope, new life!



Above: The three succulents are thriving

Please turn to page 6 to see our office hours during the Easter break.

UnitingCare & Target Christmas Appeal brings hope

THROUGH the UnitingCare and Target Christmas appeal, we received a wide range of gifts to assist our clients during Christmas – a time where many families feel anxiety over the lack of resources to buy Christmas gifts for their children.



Above: Siew Kim Lim sorts the gifts received.

Thanks to the generous donations from people in the wider community, UnitingCare agencies were able to distribute presents, gift cards and grocery cards to clients in need. lifeAssist was able to assist almost 200 individual recipients.

"The amount and variety given is overwhelming," said lifeAssist Pastoral Care worker, Siew Kim Lim.

"The appeal brings hope and joy to many people. The simple act of giving and receiving a present makes a difference in people's lives. A big thank you to all the givers – for your thought and generosity."

The appeal ran through to Christmas Eve, 24 December. The Target UnitingCare partnership is now in its 24th year and has distributed over 1.7 million gifts thanks to the generosity of Australians.

DONATIONS

At UnitingCare lifeAssist, we believe that older people, people with disability and carers shouldn't need to rely on donations for their day-to-day needs, but that doesn't mean we don't still need your help!

There are two ways you make a donation to lifeAssist.

When you donate to the organisation, your contribution helps fund innovation and improvements including research, and new pilot programs.

When you donate to the Realising a Dream fund, you are helping provide grants directly to clients to help fund one-off items and services which will help them realise a particular goal or dream.

Your tax deductible donation can make a lasting difference in someone's life.

YES! I would like to make a donation to:

Realising a Dream fund UnitingCare lifeAssist

Please use my donation where it is needed most

Name: _____

Address: _____

State: _____ Postcode: _____

Ph: _____

Email: _____

Please indicate the amount you would like to donate:

\$10 \$25 \$50 \$100

Other: \$ _____

(all donations over \$2 are tax deductible)

Payment method

Cheque (payable to UnitingCare lifeAssist)

Electronic Funds Transfer

Account Name: lifeAssist

Ref: RealisingDream OR lifeAssistDonation

BSB: 083-214 **Account Number:** 035597732

Credit Card Please contact Helen Finn on 9239 2500 with your credit card details and payment can be processed over the telephone.

Please mail this completed form to our Head Office.
Our address is listed under the Contact Us section to the right.

ABOUT US



UnitingCare lifeAssist is a community services organisation, dedicated to assisting people to live good lives in their own homes and communities.

We have been supporting older people, people with disability and the unpaid carers who support them since 1987. Each year we support around 4,000 Victorians.

Our vision is to achieve 'a good life for all' regardless of circumstances. We aim to support people in achieving the goals they have and living the life they hope for.

We are proud to operate as part of the UnitingCare Australia network which provides social services to over 2 million people each year in 1,600 sites in remote, rural and metropolitan Australia.

Proud member of 

CONTACT US

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Brandon Office Park
530-540 Springvale Rd
Glen Waverley 3150

1300 ASSIST (1300 277 478)

Commonwealth Respite and Carelink Centre

Business Hours: 1800 052 222
After Hours: 1800 059 059

(03) 9239 2500
TTY: 133 677

Fax: (03) 9239 2522

lifeassist.org.au

ΔΙΑΘΕΤΟΝΤΑΙ ΔΙΕΡΜΗΝΕΙΣ
ΚΑΤΟΠΙΝ ΖΗΤΗΣΗΣ

A RICHIESTA CI SONO A
DISPOSIZIONE INTERPRETI

可應要求提供傳譯員

Interpreters available on request, please call: 131 450